







Pure Africa is ready to welcome you back to a new dawn of tourism, having evolved our offering to adhere to the WHO Covid-19 pandemic guidelines. We commit to giving our staff and guests complete peace of mind, without compromising the quality of the services that we offer. This guide outlines our new measures and Covid-19 protocols.

<p>DISINFECT & SANITISE On a daily basis, the fleet of boats and guest areas will be cleaned and disinfected, the open areas washed down, with particular attention applied to high-touch surfaces and high-trafficked areas. Furniture, cutlery and crockery will be cleansed before every service. Alcohol-based sanitisers will be placed within easy reach throughout.</p>	
<p>STAFF SCREENING Our team has undergone intensive training on Covid-19 and the appropriate precautions required to mitigate the spread of the virus. Staff will undergo daily temperature checks, with the results recorded and retained. We recognise that each individual's efforts will strengthen the preventative measures we have in place.</p>	
<p>PROTECTIVE WEAR Staff are required to wear PPE relevant to their tasks, this may include gloves, face masks, aprons etc. As part of our commitment to the environment, we choose to avoid single use items and prefer textile masks manufactured by community based Greenline Africa. Guest may be required to wear a face covering or mask and these will be available for sale at cost.</p>	
<p>SOCIAL DISTANCING Capacity will be reduced in all areas to conform to best social distancing practices. As much as our team is warm and welcoming, they will avoid personal contact with guests that they host as a health and safety measure. Therefore no handshakes between guests and staff. Activities and cruises will be conducted with less people to allow for social distancing.</p>	
<p>TEMPERATURE SCREENING Temperature screening using non-invasive thermometers will be carried out at pick up at the lodge or hotel or for self-drive guest upon arrival. Every guest will be directed to a sanitising station before entering the property. Protocol dictates that any person with a body temperature over 37,5°C will not be allowed to enter.</p>	
<p>CATERING All meals, canapes and snacks will be prepared following strict food safety protocols and be individually plated. Traditional buffets and self-service will not be provided. Conventional menus will be replaced by digital versions or as single use prints. Our dining setups will be thoughtfully laid out, with tables kept an appropriate distance apart.</p>	

As the Covid-19 pandemic evolves, we commit to keeping abreast of best practices and implementing them across our operations.

Should you be at all concerned or suffer any Covid-19 symptoms, Medical Doctor can be contacted on your behalf.

Your safety is our business.
 All at Pure Africa.